

Energy UK

Dhara Vyas

6 June 2023

Dear Ms Vyas

Petition P-06-1326 The Senedd should scrutinise the prepayment meter scandal in Wales

Thank you for coming to give evidence to the Committee, and for providing further information on 16 May. I indicated at the hearing that we might wish to follow up on a couple of points, and I am writing to seek further information regarding debt collection.

We heard different perspectives from Centrica and Scottish Power during the session, and I've asked them both to provide further details of the training they provide to those tasked with collecting their debts.

On behalf of Energy UK, is there any such thing as 'best practice' or guidance on how best to go about it, that the Committee should be aware of in our discussions? I appreciate the answer may be 'no' in this case.

Thank you again for your engagement in the Committee's work. I look forward to reading your response.

I would be grateful if you could send your response by e-mail to the clerking team at petitions@senedd.wales, if possible within 14 working days.

If you have any queries, please contact the Committee clerking team at the e-mail address below, or on 0300 200 6454.

Yours sincerely



Jack Sargeant MS

Chair

Croesewir gohebiaeth yn Gymraeg neu Saesneg.

We welcome correspondence in Welsh or English.